

# McNamara Family Dentistry Appointment Cancellation Policy

At McNamara Family Dentistry, your appointment is made in advance by reserving the appropriate amount of time to accommodate you, the patient, and your treatment to be performed. Our staff spends time meticulously preparing for each appointment by sterilizing, organizing and arranging the set up items prior to your arrival. This ensures that you receive the high standard of care and treatment that we pride ourselves on. Therefore, we require at least 24 hours notice prior to cancelling or rescheduling appointments.

Patients who cancel or reschedule their appointment without proper notice may be assessed a fee to offset the lost production time and estimated amount of time and effort the staff has already spent preparing for the appointment that was reserved for them.

## Late Arrival

Any patient who is more than 15 minutes late will be considered a no show. Patients who miss more than 2 scheduled appointments may be dismissed from the practice.

We look forward to accomplishing all of your treatment needs in a comfortable and caring environment. Please contact our office at 208-687-0688. If you have any questions or concerns.

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_